

(COMMITTEE)

APPENDIX 5
SERVICE LEVEL AGREEMENT REVIEW - OPEN SPACES 2012

	<u>REVIEW PERIOD</u>	<u>COMMENT/QUERY</u>	<u>RESPONSE/ACTION</u>	<u>COMPLETED</u>
109*	Jul - Sep 10	Some new planting (in Thomas More lawn) has died off due to a lack of watering in the summer. When will these plants be replaced (at no cost to the Barbican)?	Plants to be replaced Spring 2012. Now complete.	✓
120*	Jul - Sep 11	Resident comment - fountain/waterfall is very weedy at the moment	OS officers currently attending. Now complete.	✓
121*	Jan - Mar 12	Thomas More Lawn - defoe bed. Lots of work has gone into this recently and positive feedback from residents received.	for comment only.	✓
122*	Jan - Mar 12	Hosepipe ban. For the first year, Open Spaces affected. OS monitoring situation. We may call for volunteers if newly planted areas begin to suffer.		